



## **Career History Continued**

**Web Designer**  
**Net Effects Ltd**

**September 2004 – April 2005**

**Sunderland**

Tasks:-

- Design and Implementation of Static, Accessible, Usable and E-commerce based web sites built using Actinic Software. CSS and HTML used together to create accessible websites in accordance with the DDA
- Content gathering and customer liaison was required for all websites

Skills:-

- From the design to a finished website, I became extremely well adept in using Actinic E-commerce software packages, Adobe Photoshop, Macromedia Fireworks, Freehand, Microsoft FrontPage, Macromedia Dreamweaver, and Cute FTP
  - Knowledge of domain renewal and set-up, server management including accounts, add/modify/delete mail accounts
- Learned to build strong customer rapport, and developed listening and persuasion skills.

## **Part-Time Employment History**

**Multifunctional Staff**  
**Cineworld**

**May 2005 – June 2006**

**Sunderland**

- Bar: – Working in the bar, You are responsible for serving drinks to customers and providing the VIP service
- Floor :- Duties on the floor include making sure the screens are clean after each viewing and tearing tickets at the entrance
- Concessions: – In concessions we sell confectionary and other products to customers before their selected viewing starts
- Box Office: – Quite simply selling tickets to customers wishing to view a particular film (involves cash handling/counting)

## **University Education**

BSc Information Technology  
2.2 with Honours

Sep 2003 – Jul 2004

University of Sunderland

Final Year Subjects (2003 - 2004):

Advanced Object Oriented Development (Java), Advanced Software Engineering, Artificial Intelligence, Information Systems Project Management, Final Year Double Project.

PROJECT OVERVIEW

Tasks:-

- Working alongside the Victoria Road Health Centre practice to design and develop a prototype interactive patient information system
- Addressing all major aspects of the software life cycle. From defining the requirements and identifying possible solutions, to the design, implementation and testing of the chosen solution.

Skills:-

- Successful time management and self-organisation achieved by frequent use of Gantt charts and schedules
  - Technical skills comprising of Flash, ASP, CGI, JavaScript, and database management were employed throughout the implementation phase.
- Developed presentation skills by demonstrating the finished system and giving a formal presentation to the client and senior university staff.

## **Other Education and Qualifications**

Higher National Diploma in Information  
Technology

Sep 2000 – July 2002

Newton Rigg College

National Diploma in Information Technology

Sep 1999 – June 2000

Newton Rigg College

IBT2 - Integrated Business Technology Stage2

Sep 1999 – June 2000

Newton Rigg College

9 GCSE's at A – C including Maths & English

Sep 1994 – June 1999

Cockermouth Secondary School

## **In-House Courses and Training**

Manual Handling

June 2005

Sacred Heart High School

St Johns Ambulance Trained First Aider

November 2007

Northgate Information Solutions

Image and Impact

May 2006

Northgate Information Solutions

Hi Impact Communications

May 2006

Northgate Information Solutions

Program of learning in Standard Operations

July 2004

Learn Direct

Program of learning in Kaizen

July 2004

Learn Direct

## **Achievements and Interests**

I have a passion for computers and the www, but when I am not delving the field of IT my pursuits include cycling and football where I enjoy the balance of keeping fit and being part of a successful and sociable team. I also enjoy a social life outside of work where I take pleasure in a wide variety of music and enjoy relaxing and going to concerts with friends.

## **References**

Excellent references from below and further information are available upon request.

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**Dr Geoff Stephenson (GP)**  
Victoria Road Health Centre  
Victoria Road, Concord  
Washington,  
Tyne And Wear, NE37 2PU  
Tel. (0191) 416 2578

**Current Employer: Clark Gubbins (IT Manager)**  
BEMCO, Kings House  
Forth Banks  
Newcastle Upon Tyne  
NE1 3PA  
Tel: 0191 279 0029 Mob: 07799657917  
**Please only contact if shortlisted for a position**